

Deposit Required

A deposit is required before service will be provided.

Once your application has been submitted, please contact our office to pay your deposit. Cash, Money Order, Credit Card, or Check is accepted.

Am I required to pay a deposit if I am transferring service?

If you are an existing customer transferring service you may be required to pay a deposit. This is determined by your payment history over the last 12 months.

Can I provide a Letter of Credit in lieu of paying a deposit?

For new Liberty Water customers, in lieu of a deposit, Liberty Water will accept a letter of credit verification from a water/wastewater utility company where service was received for at least 12 consecutive months within the past two years.

Once an acceptable Letter of Credit has been received, a verification check will be performed, and service will be scheduled for connection.

An acceptable Letter of Credit will contain the following:

- No more than two delinquent payments in the last 12 months
- No returned checks in the last 12 months
- No disconnection of service for non-payment in the last 12 months

*Please see below on where to submit your Letter of Credit by fax or mail.

When will my deposit be applied to my account?

Your deposit will be retained until you have achieved 12 consecutive months of prompt payment history. Once good payment history is established, your deposit, plus interest, will be applied to your 13th month bill. If you disconnect service before your deposit is applied, it will be credited to your final bill.

Good payment history consists of:

- No more than 2 late payments within 12 consecutive months
- No disconnections of service for non-payment within 12 consecutive months

Liberty Water Locations

Arizona

If you live in:

- Avondale
- Carefree
- Cave Creek
- Glendale
- Gold Canyon
- Goodyear
- Litchfield Park

Mail or fax your Letter of Credit to:
12725 W. Indian School Rd. Ste. D101
Avondale, AZ 85392
Fax: 623-935-1020

If you live in:

- Hereford
- Huachuca City
- Sierra Vista

Mail or fax your Letter of Credit to:
4055 Campus Dr.
Sierra Vista, AZ 85635
Fax: 520-459-6680

If you live in:

- Rio Rico

Mail or fax your Letter of Credit to:
1060 Yavapai Dr. Ste. 9
Rio Rico, AZ 85648
Fax: 520-281-7433

Texas

If you live in:

- Canyon Lake
- Conroe
- Hawkins

Mail or fax your Letter of Credit to:
2472 S. FM 2869
Hawkins, TX 75765
Fax: 903-769-4726

If you live in:

- Flint, TX
- Tyler, TX

Mail or fax your Letter of Credit to:
12725 W. Indian School Rd. Ste. D101
Avondale, AZ 85392
Fax: 623-935-1020

Missouri

If you live in:

- Branson, MO
- Desoto, MO
- Kimberling City, MO

Mail or fax your Letter of Credit to:
12725 W. Indian School Rd. Ste. D101
Avondale, AZ 85392
Fax: 623-935-1020

Illinois

If you live in:

- Sheridan, IL

Mail or fax your Letter of Credit to:
2472 S. FM 2869
Hawkins, TX 75765
Fax: 903-769-4726